

WS-02987A-08-0180

ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM



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CD

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 73831

Date: 12/10/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: **Luke**

Stohre

Account Name: Luke Stohre

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Queen Creek

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: **Johnson Utilities L.L.C. d/b/a Johnson Utilities Company**

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

CORRESPONDENCE RECEIVED - OPINION OPPOSED:

RE: DOCKET NO. WS-02987A-08-0180

12/3/2008

Luke Stohre

Phone: [REDACTED]

Email: [REDACTED]

Arizona Corporation Commission

DOCKETED

DEC 11 2008

DOCKETED BY

[Signature]

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2008 DEC 11 P 2:10

RECEIVED

Docket you wish to comment on: WS-02987A-08-0180

Docket Number: WS-02987A-08-0180

Case or Utility Name: Johnson Utilities

Position on Docket: Con

Johnson Utilities already charges the highest water and wastewater rates in the state! Johnson Utilities charges almost twice as much as the City of Mesa (nearest city next to Queen Creek) and they are asking for a 20.86% increase for wastewater service. THIS IS OUTRAGEOUS!! According to the City of Mesa's website, a homeowner using 7,000 gallons of water would be charged \$22.90 per month for sewer service. At this present time Johnson Utilities charges \$41.08 for under 7,000 gallons of water per month. How can they justify increasing this already excessive high charge? A 20% increase would mean our bill would be \$49.30 per month. Concerned homeowners say NO to this excessive increase!

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

12/10/2008 @12:00pm -Left Message - Called customer, confirmed receipt of his letter. Explained that an opinion will be filed on his behalf and docketed with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. Further explained to the customer that the Commission will take his opinion into consideration before a decision is rendered in this case. CLOSED

End of Comments

Date Completed: 12/10/2008

Opinion No. 2008 - 73831

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion No.** 2008 73852**Date:** 12/10/2008**Complaint Description:** 08A Rate Case Items - Opposed
N/A Not Applicable**First:****Last:****Complaint By:**

Merrill

Farr

Account Name: Merrill Farr**Home:** (000) 000-0000**Street:** n/a**Work:** (000) 000-0000**City:** n/a**CBR:****State:** AZ **Zip:** 00000**is:****Utility Company:** Johnson Utilities L.L.C. d/b/a Johnson Utilities Company**Division:** Sewer**Contact Name:** n/a**Contact Phone:** n/a**Nature of Complaint:**

Consumer is opposed to the rate increase. He states that his sewer bill is twice as much as his water bill. He states that his water usage is very low and his sewer bill is quite high. He does not understand why they are asking for more money when they are already making money with the rates currently in approved.

End of Complaint

Utilities' Response:**Investigator's Comments and Disposition:**

I explained that his opinion would be noted and filed in the Johnson Utilities rate case filing. He appreciated the information. Closed

Filed in Docket no. WS-02987A-08-0180

End of Comments

Date Completed: 12/10/2008**Opinion No.** 2008 - 73852